

Notice of Data Security Incident

Cary, North Carolina. – February 19, 2025 – Cary Pediatric Center, PA (“Cary Pediatric”) is notifying current and former patients whose personal information may have been involved in a recent network security incident. Cary Pediatric takes the privacy and security of information in its possession very seriously and sincerely apologizes for any inconvenience this incident may cause. This notice is intended to alert potentially impacted individuals of the incident, steps we are taking in response, and resources available to assist and protect individuals.

What Happened On or about September 19, 2025, we detected that we were the target of a network security incident. An unauthorized third party attempted to infiltrate our network environment. Upon detecting the incident, we moved quickly to secure our network environment and engaged a specialized third party forensic incident response firm to assist with securing the network environment and determine the scope and extent of any potential unauthorized access of our systems. After an extensive investigation, we determined that the unauthorized third party may have compromised certain personal information as a result of this incident. Notably, the sensitive data at issue was limited to recorded audio calls to and from patients and our office. **Importantly, our Electronic Medical Records were not impacted. Cary Pediatric is providing written notice to all impacted individuals. Cary Pediatric has no reason to believe that any individual’s information has been misused as a result of this event.** As of this writing, Cary Pediatric has not received any reports of misuse of information and/or related identity theft since the date the incident was discovered.

What Information Was Involved Again, we found no evidence that patient information has been specifically misused. However, the following information may have been potentially exposed to an unauthorized third party: name, date of birth, and/or protected health information. **Notably, the types of information affected were different for each individual, and not every individual had all of the above listed elements exposed.**

What We Are Doing Data security is one of our highest priorities. Upon detecting this incident we moved quickly to initiate a response, which included conducting an investigation with the assistance of IT specialists and confirming the security of our network environment. We have also reviewed and enhanced our technical safeguards to prevent a similar incident.

The notification letter to the potentially impacted individuals includes steps that they can take to protect their information. In order to address any concerns and mitigate any exposure or risk of harm following this incident, Cary Pediatric has arranged for complimentary credit monitoring services and identity theft protection services to all potentially impacted individuals at no cost to them for a period of twelve months. Cary Pediatric recommends that individuals enroll in the

services provided and follow the recommendations contained within the notification letter to ensure their information is protected.

For More Information For individuals seeking more information or questions about this incident, please call 855-522-4713, Monday through Friday, 8:00 a.m. and 8:00 p.m. ET, excluding holidays.

Thank you for entrusting Cary Pediatric with your treatment needs. We value the security of the personal data that we maintain, and understand the frustration, concern, and inconvenience that this incident may have caused. We look forward to continuing to provide high quality care to you, your family, and the Cary Pediatric community._